

## **Terms and conditions**

Written by Administrator

Monday, 07 March 2011 14:16 - Last Updated Wednesday, 09 January 2019 08:14

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### **Terms and conditions of website usage**

If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern The Stairway Consultancy Ltd's relationship with you in relation to this website.

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to the operator, are acknowledged on the website.

From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s). You may not create a link to this website from another website or document without The Stairway Consultancy Ltd's prior written consent.

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We accept payment by all major credit cards. The majority of our products are downloadable which means that you have access to them as soon as you pay. The prices we quote for books include VAT, however for downloadable products the prices exclude VAT which is chargeable on the total invoice amount. We charge VAT at the appropriate rate at the time of invoice.

## **Refunds**

For downloadable products, once you have made a purchase you are able to use this straight away. We offer you full free advice on all our products prior to purchase. Refunds may be given at the discretion of the management.

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