

## TJ Webinar: L&D and Customer Service

Written by Sarah Cook

Monday, 07 November 2016 19:52 - Last Updated Friday, 11 January 2019 14:44

---

Join Sarah Cook from The Stairway Consultancy to discuss "what can L&D learn about customer service to deal with our clients better?"

We think customer service oriented communication is key to ensure that our work meets the needs of the organisation. Learn how to bring good customer service elements into your own professionalism.

[LISTEN HERE](#) or for more information

contact [info@thestairway.co.uk](mailto:info@thestairway.co.uk)